

## QUALITY & ENVIRONMENT POLICY

**B2 SPORT GROUP** ( B2 Sport Equipments SA & Galvan Sport, SL Group), is dedicated to the design, manufacture, sale, installation and maintenance of sports, playgrounds and urban furniture equipment. All these activities are carried out with satisfaction for a job well done, a technical foundation, promotion of innovation, **respect for the environment** and compliance with legislation.

The Management adopts as strategic policy, customer satisfaction in quality:

- of the product and service, and
- at a competitive price, which satisfies both parties,

through a policy directed towards:

- the customer, his requirements and the legal, regulatory and statutory ones,
- providers,
- internal quality,
- the consideration of an analysis of risks and opportunities, aimed at addressing actions to achieve the improvement of the System and the business processes, taking into account the focus on our client, and the rest of the interest groups involved.
- **continuous improvement and consideration of significant environmental aspects, for the protection of the environment and the prevention of pollution; taking into account all external and internal factors related to the different interest groups determined in the context of the business of B2 SPORT GROUP, complying with the legal requirements.**

This Policy will be achieved through the provision of enough resources to:

- ensure compliance with the requirements of **UNE-EN ISO 9001: 2015 and UNE-EN ISO 14001: 2015,**
- train our professionals, so they can assume the responsibility of carrying out their work with the required quality, facilitating continuous learning,
- demand from our suppliers a System of Quality and **Environment**, which ensures the quality of the goods and services provided, **promoting their involvement in environmental aspects.**
- meet the present or latent needs of our customers, to achieve their satisfaction,
- periodically review our processes and keep them under control, to improve our products, services and management processes.
- **minimize the impact that the environmental aspects related to our activity may have on the environment, in all phases of its development, taking into account a life cycle perspective in the development of the business processes of B2 SPORT GROUP, and promoting at all times a rational use of resources,**

ensuring the:

- diffusion of the concepts of the Quality and **Environmental** Management System throughout the company,
- the participation of personnel in the preparation of the norms and procedures that affect them.

**B2 SPORT GROUP** bases all its professionalism on achieving some marked aims, which we try to translate into a continuous improvement of all our processes, improving day by day both the products and the services offered, trying to be a reference in our sector

Medina del Campo 23th of October of 2017.

Fdo. Juan Manuel Galván Hernández

General Manager

